## MEMBERSHIP TEAM'S REPORT

Our new Website software Wild Apricot has a Membership Database component which gives us multiple capabilities. Because this database has been created over a 15 year period, there are many, many errors, omissions, etc., that our Membership Team comprised of Membership Secretary Dennis Hill and my Website Assistant Peter Klausner are tasked with and they are diligently laboring to bring our Membership database up to date. This is a huge task, but they are performing exceptionally well! I think the best way to convey our current Membership status is by displaying several different Charts.

## **CHART #1- Latest Membership List**

The first Chart dated April 26, 2015 shows the 9,459 Members of the Association broken down by Membership Levels, which are further broken down between Active and Lapsed. We have 5,456 Active Members whose annual dues are current or hold Life Memberships. We have 3,992 Lapsed Members who are not current on their Membership Dues, and in some cases are deceased. We are in the process of updating those records.

Level	Total	Active	Renewal overdue	Lapsed		Pending			New in last		
					New	Renewal	Level change	7 days	30 days		
_Annual Membership- Regular	3994	555	3636	3435	1	_3_	ш	4	_9		
_Life Membership- Regular	4752	4750	2.50	-	2	-		2	_4		
Active Duty Personnel with 173rd IBCT- Annual Membership	1	1	P25	-	21	ш	u	12	12		
Active Duty Personnel with 173rd IBCT- Life Membership	10	8	853	1.5	2		-	1	_2		
Associate_1- Annual Membership	523	88	455	433	H	_2_	-	-	_1		
Associate_2- Annual Membership	7	2	6	5	<u> </u>	ā		ē	1.5		
Associate_3- Annual Membership	116	13	105	102	1	ш	2	12	12		
Associate_4- Annual Membership	1	1	3.50	-	7.1	-	8	17	la.		
Associate_4- Life Membership	5	5	923	12.		9	U	No.	10		
Associate_5- Honorary Membership	_24_	24	9-4	-	¥	-	=	-	14		
Deceased	26	9	2-1	17	-	-		-			
Total	9459	5456	4202	3992	6	_5	_	7	16		

## CHART #2- Membership Matrix Table

The second Chart displays the changes in Membership Levels since 8/2/2014 when the Membership Database was created using the Wild Apricot software until recently.

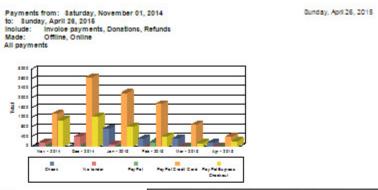
Active Membership <u>only</u>	# Change Since 8/2/2014	% Change Since 8/2/2014	Count As of 4/26/2015	Count As of 8/2/2014
Annual Membership- Regular	87	19%	555	468
Life Membership - Regular	258	6%	4750	4492
Active Duty173rd IBCT Personnel- Annual Membership	1	0.00%	1	0
Active Duty173rd IBCT Personnel- Life Membership	8	500%	8	0
Associate 1- Annual Membership	15	21%	88	73
Associate 2- Annual Membership	0	0%	2	2
Associate 3- Annual Membership	-3	-19%	13	16
Associate 4- Annual Membership	1	0%	1	0
Associate 4- Life Membership	3	150%	5	2
Associate 5- Honorary Membership	24	0%	24	0
Deceased	9	0%	9	0
Totals	403	8%	5456	5053

#### **Chart #3- Membership Payments**

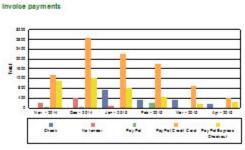
The third Chart displays the payment of Membership Dues, Donations, Event Registrations, etc. on our new website using the Wild Apricot software. In this Chart, you can see how effective the ability to pay by credit card on our new website has been since being implemented in October 2014. Over 85% of our Membership payments have been by Members using their credit cards on our website and processed through PayPal. This greatly reduces manual processing of Membership payments and accelerates deposits with nightly sweeps from PayPal collections into the

Association's checking account. This process also provides detailed reports and as well as tracking for transparency purposes.

As reflected in the below chart, we have received over \$16,607.00 in Membership payments since November 1, 2014.



Summary	Total	Nov - 2014	Dec - 2014	Jan - 2016	Feb - 2016	Mar - 2016	Apr - 2016
Check	1,679.00	0.00	0.00	740.00	325.00	341.00	173.00
No tender	703.00	193.00	414.00	98.00	0.00	0.00	0.00
PayPal	245.00	24.00	24.00	0.00	197.00	0.00	0.00
PayPal Credit Card	9,668.00	1,358.00	2,877.00	2,234.00	1,773.00	904.00	414.00
PayPai Express Checkout	4,011.00	1,105.00	1,235.00	831.00	438.00	180.00	242.00
Grand Total	18,098.00	2,878.00	4,550.00	3,901.00	2,733.00	1,405.00	829.00



	Total	Nov - 2014	Dec - 2014	Jan - 2016	Feb - 2016	Mar - 2016	Apr - 2016
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PayPal Express Checkout	4,011.00	1,105.00	1,235.00	831.00	438.00	180.00	242.00
Total	18,098.00	2,878.00	4,660.00	3,901.00	2,733.00	1,405.00	829.00

## Membership Growth Plan/Communication Plan

At our 2015 Mid-Winter Conference, I recommended to the Board of Directors in attendance that in order for the Association to increase Membership, we need to develop and implement the following plans:

#### 1. Membership Growth Plan

- a. Recruit new Members from:
  - i. Former Sky Soldiers who served on active duty and
  - ii. Current Sky Soldiers who are currently serving on active duty
- b. Retain current Members
- c. Re-enlist former Members whose Memberships have lapsed

## 2. Communication Plan

- a. Communication Approaches by Priority
  - i. Sky Soldier Website
  - ii. Mass Emails
  - iii. Sky Soldier Quarterly Magazines
  - iv. Newspaper/Radio Public Information Announcements

To achieve these goals, it is my belief that we need a volunteer to implement the Membership Growth Plan and a separate volunteer to accept the role of the Association's Public Information officer to promote our Association thru various public media and social media sources.

Members who are interested in these assuming these positions should email our Association President Roy F. Scott Jr. at <a href="mailto:president@skysoldier.net">president@skysoldier.net</a> and indicate the position they are interested in along with an outline of their plan to accomplish these goals for that respective objective.

#### **Conclusion**

Before closing, I again want to thank our Membership Team of Dennis Hill and Peter Klausner who have made this possible. They do a tremendous job and devote numerous hours this very important project. Dennis inputs all new membership information to our Membership database and Peter prepares and send welcome letters with membership cards. They have been doing this for years behind the scenes and their dedication and hard work often go un-noticed. So the next time you see them, hug them and thank them for their devotion!

This report will be posted on our "About 173d Airborne Brigade Association" webpage <a href="https://www.skysoldier.net/About-173d-Airborne-Brigade-Association">https://www.skysoldier.net/About-173d-Airborne-Brigade-Association</a>.

#### Jerry L. Cooper CPA

Membership Team Leader, Treasurer and Webmaster